

welcome!

TO AN INTERNET AS FAST AS YOU ARE

Your set-up guide for HTC NetRacer

HTC
NetRacer
High Speed Internet Access

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Need Help?

Should you experience problems with your NetRacer service, please contact:
HTC Technical Support at **369-8745**.

Welcome to NetRacer

Your days of waiting on the Internet are finally over! With **HTC NetRacer**, you now have the ability to tap into the power of broadband technology and open up a whole new world of entertainment, education, information and more at speeds you never thought possible.

NetRacer makes using the Internet easier, faster and more enjoyable than ever. It's always on and ready to go whenever you are, and with speeds significantly faster than dial-up connections, downloading video and audio files can now be done in mere seconds. It features multiple e-mail accounts, each with plenty of web storage per account. And with **NetRacer** technology, you can use the phone and surf at the same time.

The state-of-the-art quality of our Internet service will be evident from the first time you use it. After all, it was engineered by the same company that built one of the largest and most reliable local telephone systems in the country! You can rest assured, too, that should you need assistance, 24/7 technical support is available by calling **(843) 369-8745**.

We're very pleased to have you as an **HTC NetRacer** customer. And we promise to do everything we can to keep you happy and satisfied for many years to come.



THE NETRACER EDGE

BROADBAND BENEFITS

- **Blazing Speed:** NetRacer provides high speed Internet access at speeds significantly faster than dial-up.
- **NetRacer is always on:** NetRacer connects automatically to the internet whenever you turn on your computer.
- **Use the phone and surf at the same time:** NetRacer brings you the Internet through your home's fiber optic, cable or the unused portion of your phone line, allowing you to continue using your phone while connected to the Internet.

FEATURES

- **Customizable Home Page:** Create your own home page with your choice of news, sports and entertainment feeds displaying headline, summaries and/or videos; see the weather for multiple zip codes; find out what is going on in your community; easily get info on movies, where and when they are showing locally; and much more!
- **Multiple E-mail Accounts:** Additional e-mail accounts allow you to have an account for others in the family and one just for registering online to reduce spam in the accounts used to communicate with family and friends!
- **Free Web Space:** Each e-mail account gets space to build a personal page for photos, videos, and more. For online assistance go to the HTC corporate website: <http://www.htcinc.net>, select the Internet section and then the Free Web Page section.
- **Free Security Suite:** NetRacer customers can get FREE award-winning security protection (anti-virus, anti-spyware, personal firewall, parental controls, Wi-Fi intrusion and more) with one simple download.
- **Free Anti-spam:** HTC has one of the best anti-spam systems that stops suspected spam and e-mails with viruses before they get into your e-mail box. Quarantine

notifications provide summaries and a link to a FREE account where quarantined e-mails are stored and system preferences can easily be modified to fit personal e-mail needs.

- **Free Monthly eNewsletter:** Receive a monthly newsletter by e-mail with valuable articles on security, updates on new HTC Internet services, answers to frequently asked questions, fun web sites and step-by-step tutorials on various e-mail or browser functions.

PERSONALIZING YOUR NETRACER

To get started using your NetRacer, open your browser and get connected to the internet. In the Address box, type in the NetRacer home page site: <http://www.htcnetracer.net>. Once you are on this page you can customize your internet experience by following the simple steps on the Site Help & FAQ pages.

Webmail check your e-mail when traveling or not using your Outlook Express or other e-mail software.

My Account gives you the option to view your HTC account, add cable premiums, and make online payments.

Barracuda Email Protection provides a link to check your spam e-mail account.

Trend Micro Security provides a link to download the FREE award winning security suite to ensure the security of your PC and internet connection.

The screenshot displays the HTC NetRacer website. At the top, there is a navigation bar with icons for Webmail, My Account, Internet, Phone, Wireless, Cable TV, and Security. Below this is a secondary menu with links for Home, Local, News, Weather, Sports, Finance, Entertainment, Video, Health, TV Listings, Classifieds, and HTC Yellow Pages. A prominent banner advertises 'Get Unlimited Nationwide Calling on Both Your Wireless AND Home Phone for as low as... \$79.99'. A Google search bar is also visible. The main content area is divided into sections: 'ONLINE TOOLS' (MEMBER SERVICES, BARRACUDA EMAIL PROTECTION, TREND MICRO - PC-CILLIN), 'Today's News' (Make our portal, YOUR portal), and 'Welcome Guest' (Login, Sign-Up, Help, Make our Portal, YOUR portal). The registration form includes fields for Username and Password.

SET UP YOUR HOME PAGE

And customize as often you like!

1

HTC NetRacer

Serving: Henry & Georgetown Counties

Home Local News Weather Sports Finance Entertainment Video Health TV Listings Classifieds HTC Yellow Pages

Get Unlimited Nationwide Calling on Both Your Wireless AND Home Phone for as low as... **\$79.99** Click HERE

Google

ONLINE TOOLS

MEMBER SERVICES

BARRACUDA EMAIL PROTECTION

TREND MICRO-PC-CILLIN

LOCAL MOVIE SHOWTIMES

HTC DIGITAL CABLE TV LISTINGS

LOCAL VIDEO CONTENT

GAMES

SITE HELP & FAQ

CONTACT HTC

ADVERTISEMENTS

Today's News

Make our portal, YOUR portal

Welcome Guest

Login Sign-Up Help

Make our Portal, YOUR portal!

The HTC NetRacer Community Portal can organize your favorite content, with the latest world, national & local news. As a member, you can:

- **Customize your home page** - Add content feeds from the web's top sources directly to your home page, and drag and drop into the order that suits you best.
- **Access from Anywhere** - Access your customized content from any PC with internet access.
- **Contribute Content** - Contribute news, articles, calendar events & more with our local contributions system.
- **Discuss** - Discuss posted articles with other members from your local community.

Registration is FREE, and only takes a minute. Simply fill out the fields at left to start.

Your Site Profile

Enter a username and password for your new account.

* Username:

* Password:

* Re-Enter Password:

* Salutation/Title:

* First Name:

* Last Name:

Street Address:

Unit/Suite #:

City:

State:

Click here to register

2

Make our portal, YOUR portal

HTC NetRacer Portal Registration is FREE and only takes a minute. Simply fill out the fields below and click the **register** button. (*) Required fields.

Your Site Profile

Enter a username and password for your new account.

* Username:

* Password:

* Re-Enter Password:

* Salutation/Title:

* First Name:

* Last Name:

Street Address:

Unit/Suite #:

City:

State:

* Zip:

* Email:

I am currently a HTC NetRacer Internet customer.

Please add me to the HTC NetRacer mailing list.

Register

All asterisk information is required but will not be shared with others.

3

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ONLINE TOOLS

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* Password:

* Re-Enter Password:

* Salutation/Title:

* First Name:

* Last Name:

Street Address:

Unit/Suite #:

City:

State:

Click here to customize your home page

4

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* Username:

* Password:

* Re-Enter Password:

* Salutation/Title:

* First Name:

* Last Name:

Street Address:

Unit/Suite #:

City:

State:

Click here to select your news feed

5

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* Salutation/Title:

* First Name:

* Last Name:

Street Address:

Unit/Suite #:

City:

State:

Drag feed to this area

6

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* Re-Enter Password:

* Salutation/Title:

* First Name:

* Last Name:

Street Address:

Unit/Suite #:

City:

State:

Don't forget to click here when finished

MEMBER SERVICES

In Member Services you can begin the personalization of your HTC NetRacer.

Click on Member Services on the htcnetracer.net home page. Member Services is password controlled.

Your NetRacer installer provided you with your member name and password at the time of installation. If you are unable to locate that information, you can contact our Technical Support Department at 369-8745.

Add E-mail This is where you can establish, delete and modify additional e-mail boxes.

Primary Email Account: mktdept					
Email	Password	Status	First Name	Last Name	Action
mktdept	mktdept	Active	Gwen	Beck	change delete
Secondary Emails:					
Email	Password	Status	First Name	Last Name	Action
gbeck	mktdept	Active	gwen	beck	change delete
htccable	superman	Active	Sandy	Hendrick	change delete
	shendric	Active	sandy	hendrick	change delete

Navigation buttons: [Add Email](#) [Website](#) [Logout](#)

Click on
Add Email

Additional E-Mail ACCOUNTS

1. For additional E-mail accounts, click on **Add E-Mail** button.
2. Enter the first and last name of the user.
3. Enter a desired username (between 3 and 15 characters). **NOTE: username is case sensitive.**
4. Enter and confirm desired password (between 6 and 15 characters). **NOTE: password is case sensitive. Be sure to record usernames and passwords in a safe location as HTC will not have it.**
5. Click the **Add E-Mail** Button again. At this point, you may be notified username is already in use, if so, click **Try Again**.
6. New username status will indicate **Pending**. Click **Verify E-mail** to move to **Active** status. Please do not hesitate to contact our **Technical Support** if you need assistance.
7. Be sure to set up **Additional E-mail** accounts in **Outlook Express** or **e-mail** software. You can often elect to have **the software check accounts separately or together**.

Website This site provides you with the tools necessary to establish and maintain your personal website

mktdept Site Explorer

Total Web Space Size (MB): 0.01 Total Allowed (MB): 40

Buttons: [Create New Folder](#) [Upload File](#) [Create New File](#) [Help](#) [Home](#)

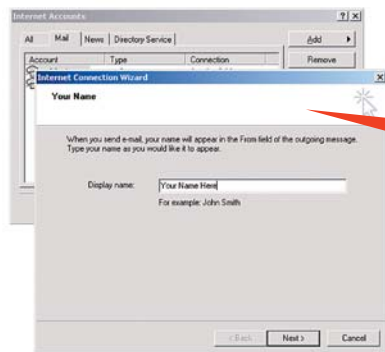
Type	Name	Size	Last Modified	File Options
index.htm	779	02/07/2002 03:39:25 PM	delete rename view edit	
logo.jpg	12,402	02/07/2002 03:39:25 PM	delete rename view	

To access your site you must use <http://web.sccoast.net/users/mktdept/>

[Top](#)

SET UP E-MAIL

You can use any e-mail tool you prefer, however, we support Outlook Express and believe you will enjoy the many capabilities of this e-mail tool.



Use Outlook Express to get the most from your e-mail service.

- In Outlook Express, Click **TOOLS**
- Click **ACCOUNTS**, select the **MAIL** tab
- Click **ADD**, select **MAIL** from submenu
- Type in the name of the person who will be using the e-mail account and click **NEXT**
- Type in the full e-mail address (example: janedoe@sccoast.net)
- Type in pop.sccoast.net for Incoming Mail server
- Type in smtp.sccoast.net for Outgoing Mail server and click **NEXT**
- Type in the username (example: janedoe)
- Type in the password and click **NEXT**, then **FINISH**
- Click **CLOSE** to exit the Internet Accounts screen

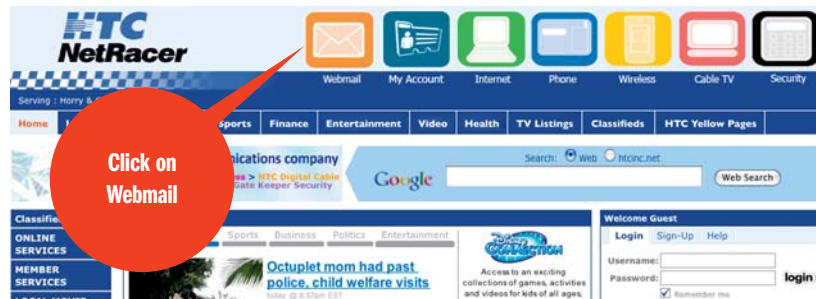
Outlook Express set up tutorial:

<http://support.microsoft.com/default.aspx?scid=fh;EN-US;oex>

WEBMAIL

HTC understands the importance of getting your e-mails when you travel. With SCCourier E-Mail Service you can check your e-mail from anywhere!

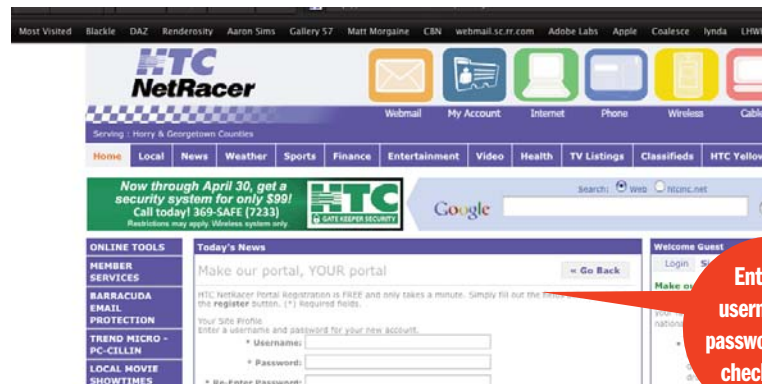
- Click on **Webmail**



Click on Webmail

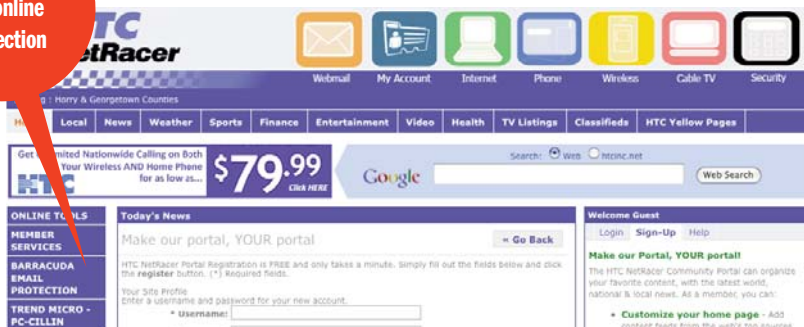
Here's all you have to do to check your e-mail. When traveling, simply log onto the Internet.

- Go to the htcnetracer.net site
- Click on **Webmail**
- Enter your Username and password
NOTE: These are case sensitive
- Check your e-mails



Enter your username and password here to check E-Mail.

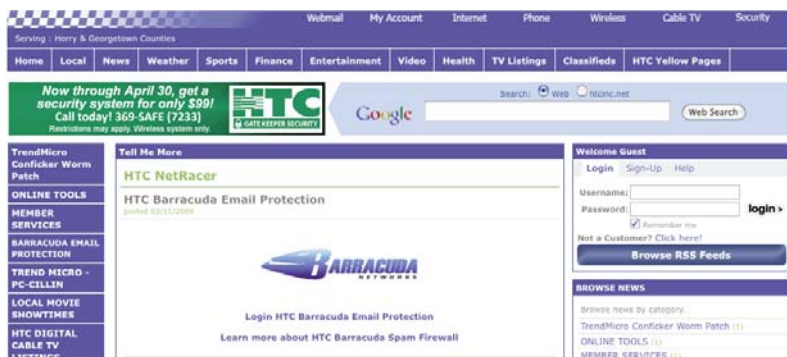
Click here for online protection



HTC BARRACUDA SPAM PROTECTION

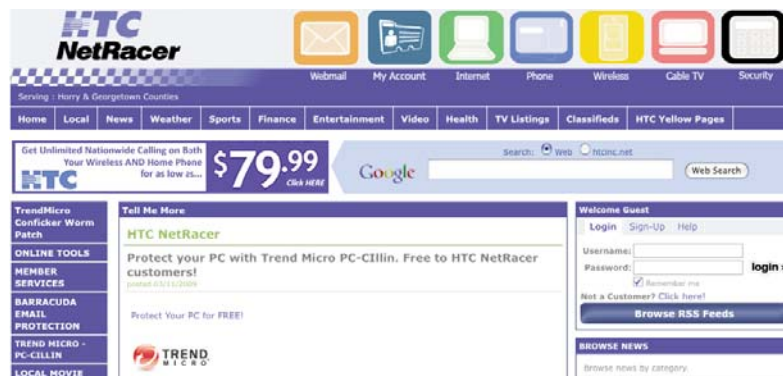
HTC Barracuda provides FREE world-class spam protection, significantly lowering your volume of spam.

- HTC Barracuda E-mail Protection is automatic.
- HTC Barracuda quarantines e-mails that appear to be spam, keeps them out of your inbox, and automatically deletes them after 15 days.
- You will receive an e-mail notification when you have e-mails quarantined.
- Learn how to retrieve e-mail and make modifications to your Barracuda Quarantine Account by going to: <http://www.sccoast.net/tools/barracuda/>.
- If you have questions about HTC Barracuda E-mail Protection, simply call Internet Customer Support.



SECURITY SUITE

As an HTC NetRacer customer you are entitled to a free download of award-winning security suite software that protects against viruses, spyware, and includes an enhanced firewall, parental control, Wi-Fi intrusion detection and much more.



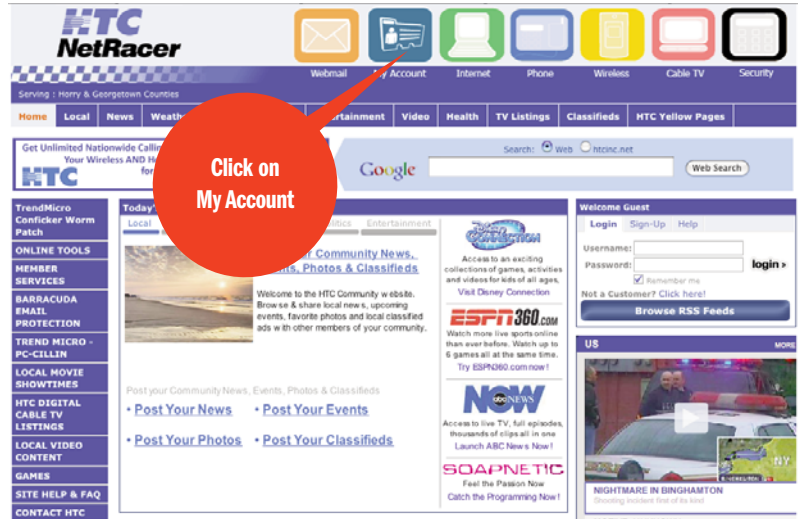
Use the FREE Trend Micro Internet Security Suite to protect your PC and internet connection. Scan and Update can be scheduled to run automatically or whenever needed.



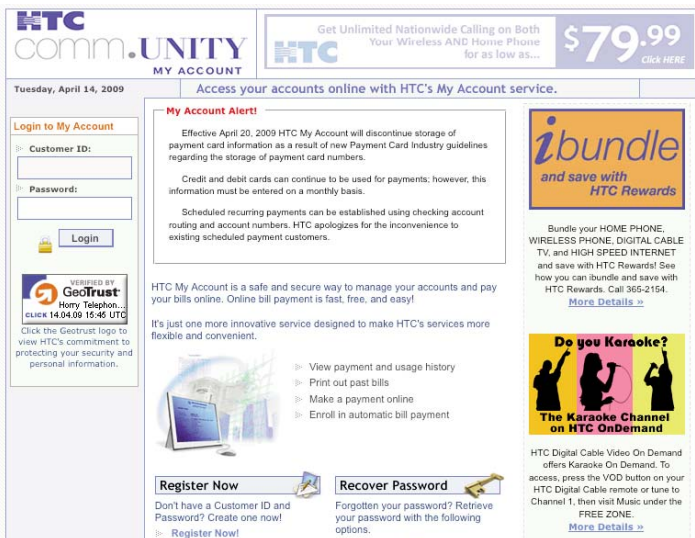
HTC MY ACCOUNT

HTC makes it easy for you to get the most from your NetRacer right away by signing up to pay your HTC bills online. It's easy, fast and secure.

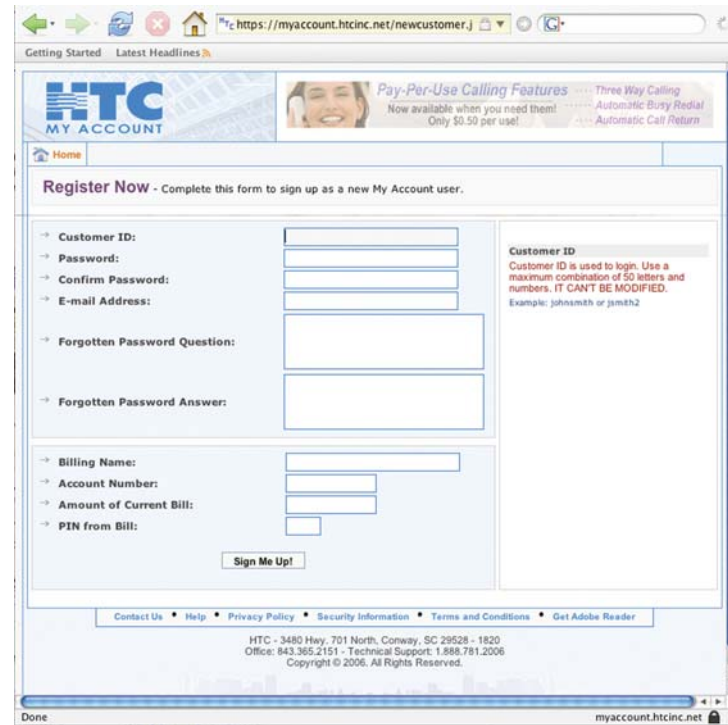
- Click on Online Services, HTC My Account



- Click on Register Now – review and accept Terms and Conditions.



- Complete the registration form.

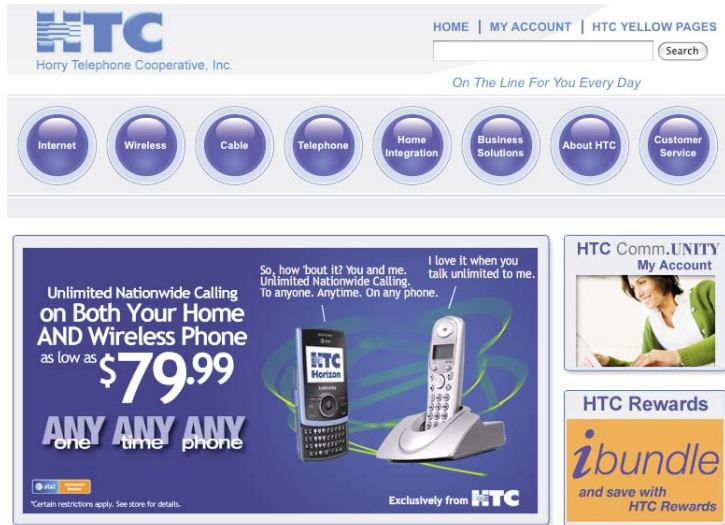


- Click on Sign Me Up.
- You will receive an e-mail each month when your new HTC My Account is ready for viewing.

Save time and stamps when you pay online.

HTC SERVICES AND CORPORATE HOME PAGE

To learn more about HTC, our other services, promotions and ways to bundle your account visit <http://htcinc.net>.



Check out HTC's Facebook page!



FAVORITE SITES

Once you've been using the Internet, you'll begin to have sites that you like to visit regularly. Rather than remembering or writing down all the addresses, follow these steps to establish your "Favorites" (also known as "bookmarking").

WHILE IN THE SITE YOU WANT IN YOUR FAVORITES

Click on **FAVORITES** from the buttons below the main menu

Click on **Add**

If you would like to "file" this site with other similar sites, click on **Create in**

Click on **New Folder**

Name the folder and **click OK**

The folder will appear under Favorites and be highlighted

Click **OK**

ONLINE POLICIES

HTC publishes our online policies as a link at the bottom of our htcnetracer.net home page. When you use your HTC NetRacer services, you are agreeing to adhere to these policies. Please be sure to review these policies from time to time as they are subject to change.

TECHNICAL SUPPORT

HTC provides 24 hour, 7 days a week Technical Support. Simply dial:

369-8745